

CHEMIE ALLIANCE SDN BHD (390193 M)

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GST No. 001464049664

Our Ref: UTM/TL/Ain/C-CA01-17

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INSTITUTE OF BIOPRODUCT DEVELOPMENT (IBD),

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Attention: Cik Siti Fatimah binti Mohamad @ Abdul Aziz

GATTEFOSE NEW DELIVERY LEAD TIME

In order to support Gattefosse program to improve their supply chain. The group has come to implement the actions to be effective immediately on **August 2017**.

The new service offers for all Gattefosse customers are structured in 2 categories;

- a) Products made to stocks
- b) Product made to order.

The standard service offer works as follows;

- a) Products made to stock generally will be available after 10-12 weeks.
- b) Product made to order will be normally available after 14-16 weeks.
- c) Express Delivery(Air Freight): 3-4 weeks.

However, Chemie Alliance would like to support you with this extended lead time and would keep stock for the item that you wish us to bring in. We would send you a mail stating the item that you are buying from us and we look forward to your help on the forecast order. With these planning, we look forward to a shorter delivery leadtime available in our warehouse. Thanks.

KINDLY REFER ATTACHED product list for Product made to stock and Product made to order.

Yours sincerely,

CHEMIE ALLIANCE SDN BHD

H S Lee, General Manager
