

CHEMIE ALLIANCE SDN BHD (390193 M)

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Our Ref: FRIM/KT/Ain/C-CA01-17

11 October 2017

INSTITUT PENYELIDIKAN PERHUTANAN MALAYSIA FOREST RESEARCH INSTITUTE MALAYSIA (FRIM)

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Dear Mr/ Mrs/ Ms

GATTEFOSE NEW DELIVERY LEAD TIME

In order to support Gattefosse program to improve their supply chain. The group has come to implement the actions to be effective immediately on **August 2017**.

The new service offers for all Gattefosse customers are structured in 2 categories;

- a) Products made to stocks
- b) Product made to order.

The standard service offer works as follows;

- a) Products made to stock generally will be available after 10-12 weeks.
- b) Product made to order will be normally available after 14-16 weeks.
- c) Express Delivery(Air Freight): 3-4 weeks.

However, Chemie Alliance would like to support you with this extended lead time and would keep stock for the item that you wish us to bring in. We would send you a mail stating the item that you are buying from us and we look forward to your help on the forecast order. With these planning, we look forward to a shorter delivery leadtime available in our warehouse. Thanks.

KINDLY REFER ATTACHED product list for Product made to stock and Product made to order.

Yours sincerely,

CHEMIE ALLIANCE SDN BHD

H S Lee, General Manager
